

West Coast Specialty Coatings, Inc. 1090 Shary Circle #C Concord, Ca. 94518
General terms and conditions of Sale and Warranty

1. Terms C.O.D. unless or until credit terms have been established after appropriate credit worthiness. Non-Payment of invoice will void all warranties expressed or implied. No exceptions. Owner/Customer will personally guarantee financial payment for all services. Payments beyond terms are subject to 22% interest.
2. Claims of defective workmanship or incomplete shipments will not be entertained after 5 working days of return shipment. In any event our liability for any cause is limited to the cost off direct labor and materials of product loss or three times our processing charges on such material, whichever is lesser. When contacted regarding delivery of finished goods, Patio Chair Care/West Coast Specialty Coatings, Inc. reserves the right to charge storage fees for products of \$1.00 per square foot of space occupied by customer products per week. If after thirty days, Patio Chair Care/West Coast Specialty Coatings, Inc. reserves the right to sell products in our possession to recover our costs of services. Our charges are based upon this policy limiting liability.
3. Jobs requiring materials not normally stocked at Patio Chair Care/West Coast Specialty Coatings, Inc. will be quoted on the basis of customer supplied powder material or a special order material and fees associated will be the responsibility of the customer.
4. All customer's merchandise in our possession shall be subject to a general lien for all monies owing by the customer to us, whether or not due and payable, and whether or not such monies are owing to us for work, labor, services rendered, materials or equipment used in connection with such merchandise.
5. Patio Chair Care/West Coast Specialty Coatings, Inc. makes no warranty as to the durability or suitability of the coating for your intended use. We will assist our customers in selecting a coating, however, the responsibility of this selection and testing and evaluation of the suitability rest solely with the customer. Patio Chair Care/West Coast Specialty Coatings, Inc. expressly disclaims any implied warranty of merchantability or implied warranty for a particular purpose. Customer expressly indemnifies West Coast Specialty Coatings, Inc. for any consequential damages, third party liability, complication or claims resulting from the work performed under the terms of this service.
6. All wrought iron/steel products will not be warranted against rust. Corrosion is an inherent part of this type of product. Finishing defects caused by customer supplied casting materials are the responsibility of the customer. All products processed are subject to temperatures between 100 and 650 degrees Fahrenheit. Customer assumes all responsibility that the products processed in our facility are able to withstand said temperatures.
7. Patio Chair Care/West Coast Specialty Coatings, Inc. will replace the powder coated finish on Aluminum Furniture if it has blistered or cracked under normal use and regularly maintained for a period of 2 (TWO) years from shipment. FOB Our Plant.
8. We are not responsible for the structural integrity of the frame/casting(s) itself. Consult original manufacturer. All trucking or freight charges are responsibility of customer. FOB Our Plant. Broken Welds are responsibility of customer. Even if undetected at estimate/quote. The blasting process may expose defects not visible prior to processing. Media Blasting may expose defects to products processed. Warping, holes, casting defects, corrosion defects are responsibility of customer. "Bondo" or fillers not formulated for the processes stated may be damaged by processes stated. Customer will bear all responsibility.
9. Patio Chair Care/West Coast Specialty Coatings, Inc. is not responsible for and/or will not warranty the fit, frame measurements, and integrity of the given product under any circumstance for customer supplied sling and vinyl strapping material.
10. If any and all parts needed to repair or complete a job are not available from current sources, special order parts will be the responsibility of the customer. All freight charges on sling and vinyl strapping are the responsibility of the customer.
11. The estimated lead times are based upon availability of customer chosen materials, I.E.; sling material, special order paint or "Factory Specific Colors/Materials." This will not be covered under the standard estimated time frame. The estimated lead-time will be based upon receipt of and payment for special order material.
12. In case of discontinued items, the customer will be contacted for an alternate choice in materials. This can and may result in delays to finish the product. It is the sole responsibility of the customer to select an alternate choice once informed of such a situation. The lead- time will in turn restart after selection is made.

Care of the Finish

The finish should be kept clean by removing soils and pollution that build up over time. The frequency of cleaning is greatly dependent on the environmental conditions of the product. The powder coated finish should be cleaned with a soft nonabrasive towel or brush using mild soap and water. The finish should be rinsed with high purity filtered rinse water that is free of minerals such as sodium, chlorine, calcium, and other aggressive soluble substances. Avoid using aggressive chemicals or solvents such as acetone, MEK, or lacquer thinner. Once the finish is cleaned and dried, apply a coat of polymer wax to help protect the finish from the harmful effects of the sun and weather. Carefully follow the directions for the proper application of the protective wax. Simply stated; *care for the powder coated finish as if you would your vehicle's finish.*

Surface Damage

Another factor that plays a key role in the preservation of the metal by barrier coating is the damage that may be caused by handling, transportation, assembly, or installation of the finished product. Any breach in the coating will expose raw metal to the atmospheric conditions that will promote corrosion which will gradually creep under the finish and cause failure of the decorative and possibly structural value of the metal product. Any breach in the finish must be repaired before the corrosion cell begins to form. There are many organic liquid-finishing materials available for field application to repair minor damage caused by assembly or handling problems. If you have any questions please contact us. **Patio Chair Care/West Coast Specialty Coatings, Inc. reserves the right to modify this document at any time.**

X: _____ Date: _____